

Washington State Patrol Media Release

Chief Lowell M. Porter



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WSP Receives Governor's Award for Quality and Performance

Chief Lowell M. Porter announces today the Washington State Patrol will receive the Governor's Award for Quality and Performance, on Monday, May 3 at 3:30 p.m. in the Worthington Center at Saint Martins College.

This award is chosen by Governor Gary Locke every six months, to recognize teams of state employees who have achieved significant, measurable, sustainable improvements in the service that they deliver to their customers, and the value they provide to the public. The award will be presented to Chief Porter recognizing the Strategic Advancement Forum (SAF) process WSP uses to assist District/Division managers in driving the implementation of strategic planning efforts while providing a visible accountability link between managers and executive staff.

The development of the SAF process (Accountability Driven Leadership Model) was modeled after the COMPSTAT model created in the New York City Police Department. This process held managers personally responsible for the activities within their units; typically, crime mapping and other computerized data (thus the acronym COMPSTAT, short for computer statistics) are reviewed in detail and compared to the goals. The New York COMPSTAT process was operationalized through a weekly forum where Executive Staff and managers provide an oral report that focuses on how their resources are being utilized in pursuit of their goals.

The WSP Accountability Driven Leadership model embraces many of the same principals, allowing idea sharing among peers and managers and provides visible two-way accountability and communication links between managers and executive level management. The alignment of District/Division operational plans with the agency's strategic plan creates and communicates an agency-wide vision of direction and mission, both short and long term. This equates to job satisfaction, employee growth and development, and increased productivity and creativity for future contribution to the successful accomplishment of the agency strategic plan.

"This award is a reflection of the hard work and dedication of all WSP employees," said Chief Porter. "The SAF process shows the quality of performance employees hold

themselves to, and their ability to constantly strive towards raising the bar, in order to increase public safety.”

The SAF presentations are open to the public and presented every Friday in the General Administration Building Auditorium. For more information about who will be presenting each Friday please contact Susan Ramsey, (360) 753-0684.

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